

December 08, 2021



Dear Families, Loved Ones and Team Members of Regency at Augusta,

We have identified residents who are positive for COVID-19 in our Innovations Memory Care Community. Family members or responsible parties of the residents who have been identified as COVID positive have been notified. Please be aware if you are visiting our Community to please take precautions in knowing that we have COVID positive cases.

Our team members will continue to wear masks, as well as Personal Protective Equipment when entering rooms. We will continue to watch for signs and symptoms of COVID in our residents and community members. We will continue to follow all CDC guidelines and VDH protocols.

Here are a few things we will continue to do to keep our team and residents safe and healthy:

- Social distancing is being practiced
- Multiple daily temperature and pulse oximetry checks for all residents
- Frequent disinfecting of our community
- Team members are completing a screening questionnaire and having temperatures checked daily upon entering the community
- Strict adherence to CDC hand washing and sanitizer guidelines
- All team members will wear proper PPE while offering care to our residents
- Masks will be provided for residents to wear during care provided by team members

Please reach out to us if you have any questions or concerns. On behalf of Regency at Augusta, we appreciate all of your support during this time.

Best Regards,

Kelly Rose, LPN

Executive Director