

October 5, 2021



Dear Families, Loved Ones and Team Members of Regency at Augusta,

As a follow up to our testing on October 1st, 2021, we have identified six residents and three associates who are positive for COVID-19. Family members and responsible parties of the residents who have been identified as COVID Positive have been notified. Based on the Department of Health guidelines, visitations have been paused. At this time, we recommend virtual visits which are available through Skype or Face Time. We have asked all residents to remain inside their apartments and to wear masks during direct care. Our team members will continue to wear masks, as well as Personal Protective Equipment when entering rooms. We will continue to watch for signs and symptoms of COVID in our residents and community members and will be retesting in 3-7 days. We will continue to follow all CDC guidelines and VDH protocols.

Here are a few things we will continue to do to keep our team and residents safe and healthy:

- Social distancing is being practiced
- Multiple daily temperature and pulse oximetry checks for all residents
- Frequent disinfecting of our community
- Team members are completing a screening questionnaire and having temperatures checked daily upon entering the community
- Strict adherence to CDC hand washing and sanitizer guidelines
- All team members will wear proper PPE while offering care to our residents
- Masks will be provided for residents to wear during care provided by team members
- Serving meals to residents in their apartments

Please reach out to us if you have any questions or concerns. On behalf of Regency at Augusta, we appreciate all of your support during this time.

Best Regards,

Kelly Rose, LPN

Director of Health and Wellness