

January 18, 2021



Dear Families, Loved Ones and Team Members of Regency at Augusta,

Since our last update, we have had an additional team member test positive for COVID-19. This team member last worked in the community on 1/14/2021 and began having symptoms on 1/17/2021 prompting testing of all team members and residents to begin on Monday 1/18/2021 instead of Tuesday 1/19/2021. The remainder of the staff, and all residents' tests were negative with no one showing symptoms of COVID-19 currently.

All residents remain on quarantine as we continue to provide the best care possible to keep them healthy and happy.

Our next round of testing will be on Tuesday, January 25, 2021 and we will continue to undergo weekly COVID-19 Antigen testing until we have gone 14 consecutive days without a positive COVID-19 result in our community.

Here is what we are continuing to do to keep our team and residents safe and healthy:

- Social distancing is being practiced
- All residents will have in-room dining
- Multiple daily temperature and pulse oximetry checks for all residents
- Only essential individuals will be allowed to enter our community to provide, essential and compassionate care to those residents
- Frequent disinfecting of our community
- Staff are completing a screening questionnaire and having temperatures checked daily upon entering the community
- Strict adherence to CDC hand washing and hand sanitizer guidelines
- All team members will wear proper PPE while offering care to our residents
- Masks will be provided for residents to wear during care provided by staff

The current visitation restrictions will remain in place until we have gone 14 days without a positive case of COVID-19 within our community, and until the VDH and the local health department lift restrictions. We are continually adjusting policies and practices as set by state and federal officials.

Please reach out to me if you have any questions. On behalf of the team here at Regency, we appreciate all your support during this time.

Best regards,

Vickie Conner
Executive Director