

January 6, 2021



Dear Families, Loved Ones and Team Members of Regency at Augusta,

We received confirmation on 01/06/21, that another one of our team members had tested positive for COVID-19. They were not working at the time of confirmation and have not worked in our community since Monday January 4, 2021.

The team member who tested positive has symptoms and is at home being cared for and will not return to work until it is appropriate based upon guidance set forth from the Virginia Department of Health (VDH) and the CDC. In response to the positive team members, staff and residents will undergo weekly Covid-19 Antigen testing until we have gone 14 consecutive days without a positive Covid-19 result in our community.

We are working closely with our local health department and are adhering to all CDC and VDH protocols.

Here is what we are doing to keep our team and residents safe and healthy:

- Social distancing is being practiced
- All residents will have in-room dining
- Multiple daily temperature and pulse oximetry checks for all residents
- Only essential individuals will be allowed to enter our community to provide, essential and compassionate care to those residents
- Frequent disinfecting of our community
- Staff are completing a screening questionnaire and having temperatures checked daily upon entering the community
- Strict adherence to CDC hand washing and hand sanitizer guidelines
- All team members will wear proper PPE while offering care to our residents
- Masks will be provided for residents to wear during care provided by staff

At this time, all visitation will be cancelled. These restrictions will remain in place until we have gone 14 days without a positive case of Covid-19 within our community, and until the VDH and the local health department lift restrictions. We are continually adjusting policies and practices as set by state and federal officials.

Please reach out to me if you have any questions. On behalf of the team here at Regency, we appreciate all your support during this time.

Best regards,

Vickie Conner
Executive Director